

On the public service mission of Magyar Posta Zrt.

On the basis of Section 18(1) of Act CLIX of 2012 on postal services and the provisions of the Universal Postal Public Service Contract, as a universal service provider, Magyar Posta Zrt. shall provide the following services of general interest until 31 December 2020:

- as part of the universal postal service, it shall:
 - (a) collect unregistered domestic or international postal items of a weight not exceeding two kilograms;
 - (b) collect domestic or international postal parcels of a weight not exceeding twenty kilograms;
 - (c) collect domestic or international items containing the literature for the blind; and
 - (d) collect official documents
- on business days, provide the additional registration service for items under paragraphs (a) and (c) and the additional advice of delivery and value insurance services for items under paragraphs (a) to (c), and deliver such items to the relevant addresses in compliance with the obligation concerning transit time, subject to the exceptions under the applicable legislation;
- collect domestic or international items containing the literature for the blind free of charge;
- comply with the detailed requirements concerning the location and accessibility in time of collection and delivery points enabling use of the universal postal service;
- comply with requirements describing the reliability of the universal postal service;
- comply with compulsory transit times for postal items that can be dispatched in the framework of the universal postal service;
- comply with the detailed requirements concerning the issue, putting into circulation, withdrawal and validity of postage stamps;
- comply with the detailed requirements concerning the use of the delivery of postal items dispatched in the framework of the universal postal service, that are addressed to and are delivered at a delivery point ('poste restante' items);
- on the basis of a separate contract with addressees, provide the reforwarding service for postal items that can be dispatched or delivered in the framework of the universal postal service,
- provide international postal money order and bill payment services and services to enable cash disbursement from and cash deposits to a payment account.